



ASF



North America

5th Annual Arctic Shipping Forum

The largest
Arctic shipping
event in North America

Exploring strategic challenges and commercial opportunities in the Arctic

Monday 29th & Tuesday 30th October 2012

Montréal Marriott Château Champlain Hotel, Montréal

SAVE up to \$500!

Book by 27th July 2012

NEW FOR 2012

- **FOCUS** on recent experiences in Arctic offshore projects and ice management for offshore operations
- **SHIP OPERATORS' PANEL** discussing strategies for logistics, infrastructure and aids to navigation
- **CASE STUDY** on the new Canadian Coast Guard icebreaker
- **SPOTLIGHT** on Arctic shipping assessments in Nunavut
- **TECHNICAL INSIGHTS** into dynamic positioning in ice with 3 experts
- **INDUSTRY PANEL** analyses the question: do we need to winterize?

LIVE INTERVIEW

A shipping company's experiences of operating ships in the Arctic



Thomas H Paterson
Senior Vice President
Fednav Limited



Interviewed by **Robert Wright**
US Industry correspondent
Financial Times

Expert contributors will include:

- > Anders Backman, **Viking Supply Ships**
- > Jens Boye, **Royal Arctic Line**
- > Tim Keane, **Canarctic**
- > Ryan Barry, **Nunavut Impact Review Board**
- > Derek Buxton, **Canadian Coast Guard**
- > Dr Mikhail Grigoriev, **GECON**
- > Allan Idd Jensen, **Royal Arctic Line**
- > Christopher King, **Petro-Nav**
- > Capt Uwe Pahl, **Polarstern**
- > Ilja Leo Lang, **AECO**
- > Dan McGreer, **STX Canada Marine**
- > David Jackson, **Canadian Ice Service**

2 HALF DAY POST-CONFERENCE SEMINARS (separately bookable)

Wednesday 31st October 2012

AM Ice Navigation Training and Development: moving towards a standard for competent ice-going crew

PM Communications in the Arctic: requirements, gaps and solutions

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A warm welcome to ASF North America 2012 – the largest and original Arctic shipping conference. The leading event for shipping professionals involved in operations in ice-covered waters, ASF North America 2012 is designed to give you the knowledge you need to prepare for the increase in Arctic activity. Leading experts from a diverse background will discuss and analyse the latest strategic, operational and technical developments.

Key themes for 2012:

- > **Resource projects for the Arctic** and implications for shipping
- > **Policy** and development strategies for the Arctic
- > Challenges for **ship operations in ice-covered waters**
- > **Offshore operations** in harsh environments
- > **Environmental security** and management of Arctic activities
- > **Ship design, shipbuilding and technology** for ice-going vessels
- > PLUS two half day seminars on **crew training and ice navigation and communications** in the Arctic

We look forward to welcoming you to Montreal in 2012.

Vanessa Damborough
Research Manager, Informa Maritime Events

FEATURES FOR 2012:

HOT TOPIC ROUNDTABLE DISCUSSIONS: 4 themed roundtable discussions on the crucial topics of MARPOL implementation for waste management, oil spill and emergency response and insurance for ice-going voyages.

BREAKFAST BRIEFINGS:

- 1. Planning under uncertainty:** risk management development and planning for Arctic projects with reference to a pilot study in the Bering Strait
- 2. WWF-Canada report: best practices in Arctic shipping:** results from a recent study on potential impacts of shipping activity and recommendations for best practices

SPOTLIGHT PANELS:

KEY FACTS AND FIGURES

180+ professionals attending annually

55+ expert speakers, featuring international industry leaders

8 years experience delivering the largest dedicated Arctic shipping events

Sunday 28th October 2012

18.00 **Welcome drinks reception**

Day One: Monday 29th October 2012

08.30 **Coffee and registration**

Refreshment break



09.30 **Chair's welcome**



Peter Harrison PhD
Professor, Stauffer-Dunning Chair and Director,
School of Policy Studies, Queen's University

POLICY AND DEVELOPMENT STRATEGIES FOR THE ARCTIC

09.45 **KEYNOTE ADDRESS**

A video message from Senator Lisa Murkowski, US Senator for the State of Alaska

RESOURCE PROJECTS FOR THE ARCTIC AND IMPLICATIONS FOR SHIPPING

10.05 **A MINISTERIAL ADDRESS: Developments in the North: projects, progress and opportunities**

- Key projects, timelines and future plans
- What impact is the changing climate having on potential projects?
- Investment opportunities

10.30 **Program for exploration and development of the continental shelf of Russia to 2030**

- Location of the Arctic projects
- Applicability of Canadian and US high latitude installation decisions



Dr Mikhail Grigoriev
GECON

10.55 **Coffee and networking break**

11.20 **Impacts and considerations around Arctic shipping in Nunavut**

- Looking at completed and ongoing assessments

Ryan Barry, Executive Director, Nunavut Impact Review Board

11.45 **SPOTLIGHT PANEL: Evaluation of new resource exports in the Arctic: what do you need to know to develop a project successfully?**

- Methodology for evaluation
- Lessons learned
- Environmental requirements
- Local community aspects

Panellists:



Dermot Loughnane
President
Tactical Marine Solutions Ltd



Shelley Chapelski
Partner, Maritime
Bull Housser

12.20 **Audience feedback**

12.35 **Lunch**

CHALLENGES FOR SHIP OPERATIONS IN ICE-COVERED WATERS



Chair: Robert Wright
US Industry correspondent
Financial Times

13.50 **LIVE INTERVIEW: A shipping company's experiences of operating ships in the Arctic**



Thomas H Paterson, Senior Vice-President
Fednav Limited
Interviewed by: Robert Wright, US Industry correspondent, Financial Times

14.10 **OPERATOR PANEL DISCUSSION: Managing the challenges for logistics, infrastructure and aids to navigation**

- How do companies deal with the lack of information and up to date charts?
- Where are the gaps and what is being done to meet these?
- What are their priorities and where would investment be best made?
- Comparisons in services to Nunavut and Greenland



'Great opportunity to interact with arctic shipping representatives from all relevant aspects of the marine industry. Current objectives and industry experience are well represented' J KAIGHIN, SHELL

Moderated by: **Christopher Wright, The Mariport Group Ltd**

Panelists will include:

Christopher King, Director of Operations, Petro-Nav



Tim Keane, Manager Operations, Canarctic & Vice-President, Entotec

James D Frost, MariNova Consulting

14.50 The perspective from a non-Arctic nation of the Arctic's potential for trade routes and resources

- What are the main drivers and what are the main obstacles to developing the Arctic?
- What key strategic decisions need to be made to ensure security for development?

Dr. Baozhi Cheng, Research Fellow, Shanghai Institutes for International Studies (subject to final confirmation)

15.10 SPOTLIGHT PANEL DISCUSSION: What will be the key decisions for stakeholders in the next few years?

- What will be Canada's priorities as Chair of the Arctic Council in 2013-2015?
- What are the US's aims for their Arctic policy?
- How do resource companies see the future potential being exploited?
- How does the rapid change in climate impact on commercial strategies and policy?
- Is AMSA being implemented and if so how?

Panelists:



Lt Cdr Kenneth J Boda, Science, Environment & Energy Strategic Analyst US Coast Guard

Dr. Baozhi Cheng, Research Fellow, Shanghai Institutes for International Studies (subject to final confirmation)



Dr Jackie Dawson, Canada Research Chair in Environment, Society and Policy, Institute for Science, Society and Policy (ISSP), University of Ottawa



Dr Mikhail Grigoriev GECON



Wylie Spicer QC Counsel Norton Rose Canada

15.50 Tea and networking break

OFFSHORE OPERATIONS IN HARSH ENVIRONMENTS

Chair: **Anders Backman, Manager Polar Operations/Ice Council Chairman, Viking Supply Ships**

16.10 CASE STUDY

Experiences from recent offshore projects

- Project management and logistics
- Problems encountered and overcome
- Ship design for use in ice environments
- Ensuring environmental security

16.35 Determining the ice management capability

- Principal factors for physical ice management
- How the ice management requirement can be determined
- Model scale testing
- Calculation tools
- Real-time simulation techniques

Reko-Antti Suojanen, Naval Architect, Manager, Research and Development, Aker Arctic Technology Inc

Ice detection for offshore operations

- Experiences from Greenland and Labrador
- Risk assessment



Sten Warmfeldt Area Manager Sea-Hawk Navigation AS

17.15 Dynamic positioning in ice: key challenges and technical solutions

- What are the problems and how do you solve them?
- Operating experiences in practice: reality versus theory
- Training for DP in ice
- Vessel requirements in different conditions



Capt Uwe Pahl, Master, Polar Stern, Reederei F. Laeisz (Bremerhaven) GmbH on behalf of Foundation Alfred-Wegener-Institute for Polar and Marine Research

Anders Backman, Manager Polar Operations/Ice Council Chairman, Viking Supply Ships



Capt Christopher Hearn, Director, Centre for Marine Simulation, The Marine Institute, Memorial University

17.45 Developments in provision of ice information for offshore operations



David Jackson Director Canadian Ice Service

18.15 Close of day one and networking drinks reception

Day Two: Tuesday 30th October 2012

0800 BREAKFAST BRIEFING 1

Planning under uncertainty: risk management development and planning for Arctic projects

- Methodologies for future planning under uncertain conditions
- This type of 'stress test' is valuable in situations where it is difficult to predict future conditions
- Understanding system weaknesses can lead to solutions that reduce risk across a range of potential future conditions
- A pilot study examining future collision risk in the Bering Strait to illustrate these concepts



Dr Abbie Tingstad Physical Scientist RAND Corporation



Dr Jan Osburg Engineer RAND Corporation

0800 BREAKFAST BRIEFING 2

WWF-Canada report: best practices in Arctic shipping

Results from a study on potential environmental and social impacts of shipping activity in the Arctic and recommendations for best practices companies can adopt to minimize negative impacts and promote greater sustainability.

Led by: **James R. Parsons, Owner Operator, Global Marine Solutions**

Marc Gagnon, Director, Government Affairs, Fednav Limited Martin von Mirbach, Arctic Program Director, WWF-Canada

08.50 Coffee

ENVIRONMENTAL SECURITY AND MANAGEMENT OF ARCTIC ACTIVITIES

09.15 Chair's introduction

Julie Gascon, Director, Design, Equipment and Boating Safety and Acting Director, Domestic Vessel Regulatory Oversight, Marine Safety and Security, Transport Canada

09.20 Sustainable investments in Arctic shipping – a Greenland perspective

- Factors to consider to achieve sustainable growth in Arctic shipping
- How to handle high risk profiles
- Investments in offshore and mining projects
- Update on cruise ship developments



Per Sønderstrup Head of Centre Danish Maritime Authority

09.45 Expedition cruise operations: sustainability, safety, development and future growth

- About AECO (organization, objective, strategies, structure and work)
- About AECO's guidelines (operational, visitors and site-specific) and AECO's work for responsible, sustainable and safe expedition cruise operations in the Arctic
- About AECO's members (vessels (sizes and numbers) and geographical area)
- Expedition cruise tourism in the Arctic (numbers, expected development and future growth?)



Ilja Leo Lang, Project Manager AECO (Association of Arctic Expedition Cruise Operators)

10.10 CASE STUDY

Northwest Passage transits by very large passenger vessels

- Challenges and solutions for these transits:
 - Charts and aids to navigation
 - Harbour facilities and passenger landing zones
 - Search and rescue provision, and emergency response
 - Coordination of passenger vessel transits
 - Seasonal supply and refuelling facilities
 - Future of large cruise ships in the Arctic



Captain Patrick R. M. Toomey Canadian Coast Guard (retired), Owner Isbjorn International

10.35 The Polar Code: status report and projected timetable

Moderated by:



Andrew Kendrick Vice-President Ottawa Operations STX Canada Marine

Panelists: **James Bond, Director, Shared Technology, ABS**

Allan Idd Jensen, Nautical Superintendent Royal Arctic Line



Morten Mejl nder-Larsen Discipline Leader, Arctic Operations and Technology, DNV

Bud Streeter, Vice President & Marine Manager for Canada, Lloyd's Register Canada Ltd

11.15 Coffee and networking break

11.45 ROUNDTABLE DISCUSSIONS

Attendees can participate in two of the four groups as each will be repeated.

1 MARPOL implementation, port infrastructure and environmental protection for Arctic shipping

Led by: **Capt David A Condino, Facility Safety Branch, US Coast Guard** (subject to final confirmation)

2 Oil spill response in ice covered waters

Led by: **William Adams Vice President, Strategic Planning RESTCO**

3 Emergency preparedness, rescue and response: how would a major incident be dealt with?

Led by: **Ron Kroeker, A/Director Policy and Programme, National Search and Rescue Secretariat**

4 Insurance for ice-going voyages: what are the risks covered and what are insurers' main concerns?

Led by: **Francois Janson Senior Counsel Holland & Knight**



'Provided good updates on arctic shipping, network opportunities and a view of Canadian challenges' P SØNDERSTRUP, DMA

'A good chance to compare European and North American approach to Arctic development' V KUZMIN, ADMIRAL MAKAROV STATE MARITIME ACADEMY

- 12.15 Repeat of roundtable discussions
- 12.45 Feedback to the plenary session from the discussions
- 13.00 Lunch

SHIP DESIGN, SHIPBUILDING AND TECHNOLOGY FOR ICE-GOING VESSELS

Chair: *Morten Mejlgaard-Larsen*
Discipline Leader, Arctic Operations and Technology, DNV

- 14.15 **Design of an Arctic LNG powered patrol vessel**
 - A flexible vessel designed to meet multiple scenarios
 - Modular design for patrol, research, supply, search and rescue

Mark Keneford, President, Wärtsilä Canada
- 14.40 **Ice accretion on deck structures in a marine environment**
 - The effects of cold temperatures and wind on vessels operating in the Arctic
 - Measurement of power consumption of heat tracing on board vessels
 - Future requirements for energy efficient vessels

Knut Espen Solberg, Senior Consultant, DNV

15.05 PANEL DISCUSSION: Do we need to winterize?

- What should be included?
- Do we need a Notation?
- What should/should not be included?
- Practical experience from the audience, what works/ doesn't work, and why
- Is the supply industry ready to deliver equipment for low temperatures and Arctic conditions?

Panelists include:
Jens Boye, Fleet Manager, Royal Arctic Line

John Dolny, Engineer, ABS Harsh Environment Technology Centre

Knut Espen Solberg, Senior Consultant, DNV

Guido Schulte, Head of Project Design Department Nordic Yards



Trond Spande
Business Development Manager, Winterization & Arctic Solutions, Tranberg / Thermon

15.45 Tea and networking break

16.00 Understanding the formation of pressured ice

- Updates done to the pressured ice model to be used as a tool for predicting pressured ice build-up and dynamics of ice in the Strait of Belle Isle
- Identifying zones that present risk of besetting

- Examining parameters influencing besetting of vessels and proposing new besetting criterion – that includes ice pressure, ridging and convergence
- An approach for the analysis of besetting incidents and for predicting besetting risks

Ivana Kubat, Project Engineer, NRC-Canadian Hydraulics Centre

16.25 US icebreakers comparison to IACS Polar Class

James Bond, Director, Shared Technology, ABS

16.50 CASE STUDY: Design criteria for building new ships for the Arctic

- The Canadian Coast Guard polar icebreaker project
- Operational context and the development of requirements
- The design process and overview of the current design

Derek S Buxton, Project Manager Polar Icebreaker, Major Crown Projects Directorate, Canadian Coast Guard

Dan McGreer, Project Manager, Polar Icebreaker Design, STX Canada Marine

17.20 Audience feedback

17.30 Close of conference

TWO HALF-DAY SEMINARS (separately bookable)

Wednesday 31st October 2012

AM: ICE NAVIGATION TRAINING AND DEVELOPMENTS: MOVING TOWARDS A STANDARD FOR COMPETENT ICE-GOING CREW

An expert panel of maritime educators, master mariners, ship operators and regulators will give you the key criteria for developing competent ice navigators and ice-going crew, focusing on the Nautical Institute's Ice Navigator project for a global standard. Through presentations, group work and plenary discussions this seminar will give you a solid basis for understanding the standard and allow you to give your input into the development process.

Chaired by: Capt David Snider, Vice President and Chair of Ice Navigator Working Group, The Nautical Institute

Workshop leaders:



Capt Christopher Hearn, Director, Centre for Marine Simulation, The Marine Institute, Memorial University



Vladimir Kuzmin, Senior Lecturer, Admiral Makarov Maritime State Academy



Per Senderstrup
Head of Centre
Danish Maritime Authority

09.00 Coffee and registration

09.30 Chair's introduction: the Nautical Institute's Ice Navigator project final draft standard

- Aims and objectives
- Areas of concern
- Regulatory requirements

09.50 Ice navigator training

- Development of unified standards of skills and competency
- Development of appropriate training for different levels of certification

- Use of simulators: how much time should be spent in the classroom as opposed to practical onboard experience?
- Follow-on phase after ice navigation standards agreed

10.30 What is the definition of an ice navigator?

- Review and finalisation of levels of skills and knowledge required
- Determination of competencies required to provide skill and knowledge
- Understanding of ice conditions and standardisation of requirements
- Practical experience necessary

11.10 Coffee and networking break

11.30 Views from the ship operator and regulator

- What are the operator's main concerns?
- Requirements for competence and skills in ice conditions

12.10 Debate on finalizing the Ice Navigator project for submission to the Nautical Institute's Professional Development Committee

12.45 Close of morning seminar and lunch

13.30 Registration for afternoon seminar



Chaired by:
David Jackson, Director, Canadian Ice Service

PM: COMMUNICATIONS IN THE ARCTIC: REQUIREMENTS, GAPS AND SOLUTIONS

13.45 Overview of current situation in the Arctic

Lack of effective communications and relevant infrastructure in the Arctic are significant hazards to safe operations. Where are the current gaps? What are the options and solutions to the difficulties?

14.00 Vessel traffic management and navigation in the Arctic

- Monitoring systems
 - Coordination and communication
- Louis Robert, MCTS Officer, Canadian Coast Guard*

14.25 Space based support for Arctic operations

- Status of the Arctic
- Current satellite coverage of the Arctic
- Providing broadband sitcom for the Arctic



Dr Leslie Wickman, Senior Engineering Specialist, Space Architecture Dept, The Aerospace Corporation

14.55 Tea and networking break

15.10 Communicating in the Arctic: weather information, sea ice conditions, ship-to-ship and ship-to-shore

- Accessing and communicating accurate information
- Current communications systems and future possibilities
- Cost issues

Panelists:



Guennadi Kroupnik, Director, Satellite Communications and Space Environment Projects, Canadian Space Agency



Vladimir Maksimov
Manager, Maritime Safety Operations, Inmarsat



Dr Jan Osburg
Engineer
RAND Corporation

Jack Rigley, Director, New Satellite Initiatives, Telesat

15.50 Aids to navigation: fixed and floating, long range aids, shore-based or satellite-based

- Overview of the current status and expectations
- Challenges
- Future needs

Tim Keane, Manager Operations, Canarctic & Vice-President, Enfolec

Christopher Wright, The Mariport Group Ltd

16.30 DISCUSSION SESSION

What needs to be improved for safe operations with the increase in Arctic traffic?

17.00 Close of seminar



"I truly got a lot out of the conference. The information acquired from all of the presentations greatly expanded my limited arctic knowledge and experience. Informa did a great job organising and facilitating." **J LALLY, US COAST GUARD**

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Fednav Limited, formed in 1944, is a privately-owned company and the largest dry-bulk shipping group in Canada. The group operates a fleet of 85 bulk carriers—50 of which are ice-class—ranging in sizes from 17,500 to 55,700 DWT. In 2011, the

Fednav fleet performed over 800 voyages worldwide and transported more than 2888 million tonnes.

Fednav has been operating in the Canadian Arctic for over 60 years and today transports over two million tonnes industrial minerals annually from the North. Fednav owns the two largest, highest-class ice-breaking bulk carriers in the world, the *MV Arctic* and *MV Umiak I*, both of which operate unescorted year-round in the Canadian Arctic.

A subsidiary of the Group, Enfotec Technical Services, specializes in ice analysis and vessel-routing services for ships operating in ice-covered waters.

Headquartered in Montreal, the group maintains commercial offices overseas in London, Hamburg, Antwerp, Brisbane, Rio de Janeiro, Singapore, and Tokyo. www.fednav.com



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MANAGING RISK

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Nordic Yards with its shipyards in Wismar and Rostock combine innovative concepts and high-tech manufacturing with strict adherence to delivery dates and an outstanding quality of their products. This competence is based on a team of more than 150 engineers that are active in research, development and design as well as a highly qualified production staff, state-of-the-art and

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Since its establishment in March 2000 **Sea-Hawk Navigation AS** has worked intensively with research and development aiming to improve radar sensor technology as an important contribution to improve safety at sea. Our slogan 'Enhanced

Visibility – Improved Safety' is inspired by this ambition. Our ambition is also to contribute to improvements within areas like environmental surveillance (e.g. oil spill detection), detection and tracking of ice/icebergs, ship and at-shore/inshore/offshore terror strike warning, homeland security and general vessel traffic surveillance. www.sea-hawk.no



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The ASF North America Forum and Seminars provide a gateway to the cold climate shipping industry and attracts senior level representatives on a global scale, providing unmatched networking opportunities.

Extend your reach to the shipping industry and join the companies that are supporting this industry acclaimed event. There are a limited number of sponsoring, branding and exhibitor packages available, which can be tailor-made to complement your company's goals and objectives.

For further information about sponsorship and exhibition opportunities, contact **Paul Skinner on +44 (0)20 7017 4402, paul.skinner@informa.com**

Past attendees have included

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Join our Arctic Shipping LinkedIn Group: converse with fellow attendees and other interested parties involved in Arctic shipping. Continue networking outside of the conference, stay informed of industry developments and meet new contacts!

Event Code
FKT2392

The premier North American meeting place for ice and cold climate shipping specialists



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The cost of accommodation is NOT included in the event fee. Accommodation can be arranged by contacting the Montréal Marriott Château Champlain Hotel.
From US/Canada Toll Free: +1-800-200-5909
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INCORRECT MAILING: If you are receiving multiple mailings or you would like us to change any details, or remove your name from our database, please contact the Database Manager at the above address quoting the reference number printed on the mailing label. By completing and submitting this registration form, you confirm that you have read and understood the Informa Maritime Events Delegate Terms and Conditions and you agree to be bound by them.

ELECTRONIC DOCUMENTATION AVAILABLE

I am unable to attend, but please reserve me ___ set(s) of electronic documentation @ US\$650 per set. For further information call: +44 (0) 20 7017 5522 Fax: +44 (0) 20 7017 4745 or email: papers.info@informa.com

STEP 1: SELECT YOUR PACKAGE (please tick option)

	Register by 27th July 2012	Register by 28th September 2012	Register after 28th September 2012
<input type="checkbox"/> Conference + BOTH Seminars 29th-31st October 2012	<input type="checkbox"/> US\$2997 SAVE US\$500	<input type="checkbox"/> US\$3097 SAVE US\$400	<input type="checkbox"/> US\$3197 SAVE US\$300
<input type="checkbox"/> Conference + ONE Seminar* 29th-31st October 2012	<input type="checkbox"/> US\$2498 SAVE US\$300	<input type="checkbox"/> US\$2598 SAVE US\$200	<input type="checkbox"/> US\$2698 SAVE US\$100
<input type="checkbox"/> Conference ONLY 29th-30th October 2012	<input type="checkbox"/> US\$1899 SAVE US\$200	<input type="checkbox"/> US\$1999 SAVE US\$100	<input type="checkbox"/> US\$2099
<input type="checkbox"/> Both Seminars ONLY 31st October 2012	<input type="checkbox"/> US\$1398		
<input type="checkbox"/> One Seminar ONLY* 31st October 2012	<input type="checkbox"/> US\$699		
*PLEASE CHOOSE YOUR SEMINAR OPTION	<input type="checkbox"/> Ice Navigation Training and Development (AM)		<input type="checkbox"/> Communications in the Arctic (PM)
<input type="checkbox"/> I am a Government Delegate (SAVE an extra 50% off the fees above)			

If you book more than 2 delegates, 3rd and each subsequent delegate will receive US\$200 off the booking fee

All discounts can only be claimed at the time of registration and multi-booking discounts cannot be combined with other discounts that may be available. Further discounts are subject to approval. Please note the conference fee does not include travel or hotel accommodation costs. The VAT rate is subject to change and may differ from the advertised rate. The amount you are charged will be determined when your invoice is raised. We are happy to accept a replacement delegate for the whole event, however delegate passes cannot be split or shared between delegates under any circumstances.

STEP 2: DELEGATE DETAILS

1st Delegate Mr/Mrs/Ms	Yes! I would like to receive information about upcoming events by email. By giving you my email address I am giving ONLY Informa companies the permission to contact me by email
Job title	
Department	
Company	
Address	
Telephone	
Fax	
Email	
Nature of Business	
Billing Address (if different from above address)	
Yes! I would like to receive information about upcoming events by email. By giving you my email address I am giving ONLY Informa companies the permission to contact me by email	
2nd Delegate Mr/Mrs/Ms	Yes! I would like to receive information about upcoming events by email. By giving you my email address I am giving ONLY Informa companies the permission to contact me by email
Job title/Dept	
Company	
Address	
Telephone	
Fax	
Email	
3rd Delegate Mr/Mrs/Ms	Yes! I would like to receive information about upcoming events by email. By giving you my email address I am giving ONLY Informa companies the permission to contact me by email
Job title/Dept	
Company	
Address	
Telephone	
Fax	
Email	
Booking Contact Mr/Mrs/Ms	
Job title/Dept	
Company	
Address	
Telephone	
Fax	
Email	

\$200 Discount

STEP 3: PAYMENT DETAILS

Enclosed is a **Cheque** made payable to Informa UK Ltd (Ref: FKT2392)
 Yes I agree to the Terms & Cancellations Conditions as stated on this form
 For payment by **Bank Transfer** (excl. US\$ & HK\$) Informa UK Ltd, Account Name: IIR Ltd, Account Number: 01825550 NatWest Bank Plc, 25 High Street Colchester, Essex, CO1 1DG, UK. Sort Code: 60-06-06 SWIFT code: NWBKGB2L. IBAN: GB25NWBK60060601825550. Ref: FKT2392 and delegate's name

To make payment by Credit Card: To ensure we provide the highest level of security for your credit card details we are unable to accept such payments via email or fax which ensures that these details are never stored on our network. To make payment by credit card on-line, please enter your credit card details in our secure payments website that you will use when making your booking via the event website (the event web address is near the top of the booking form). Alternatively call our customer service team on +44 (0)20 7017 5511

Delegates who do not pay with their booking are requested to provide a copy of their credit card / cheque details to help payment allocation. Staff at the event will request a credit card guarantee for delegates without proof of payment.